

# Epistemic Planning for Task-Based Action and Human-Robot Interaction

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# How should an artificial agent sense, reason, and act to achieve its goals?



Humans perceive and manipulate their environments by sensing, reasoning, and acting. How should an artificial agent do this?

**This talk:** applications of **epistemic planning**.

# Motivation

- An agent (human or artificial) trying to achieve its goals in the world must often reason about:
  - The actions (steps) that should be taken, and
  - The order they should be performed.
- This process is called **planning** and humans are pretty good at some types of planning tasks, e.g., taking a trip, making a meal, etc.
- **Automated planning** research attempts to understand this process computationally and build tools for solving this problem.
- **Epistemic planning** additionally involves reasoning about agent **knowledge** or **beliefs**.
- This is a hard computational problem, especially in real-world domains.

# A task-based interaction

*Two people, A and B, each individually approach a robot bartender.*

**Robot** (to A): How can I help you?

Person A: A lemonade, please.

*Person C approaches and attracts the attention of the robot by gesturing.*

**Robot** (to C): Just a moment please.

**Robot:** (Serves A)

**Robot** (to B): What will you have?

Person B: A glass of red wine.

**Robot:** (Serves B)

**Robot** (to C): Thanks for waiting. How can I help?

Person C: I'd like a pint of IPA.

**Robot:** (Serves C)



# What should the robot do next?



# What should the robot do next?



- Greet the customer
- Ask the customer for a drink
- Acknowledge the drink order
- Pickup the correct bottle
- Serve the customer
- Close the transaction

# What should the robot do next?



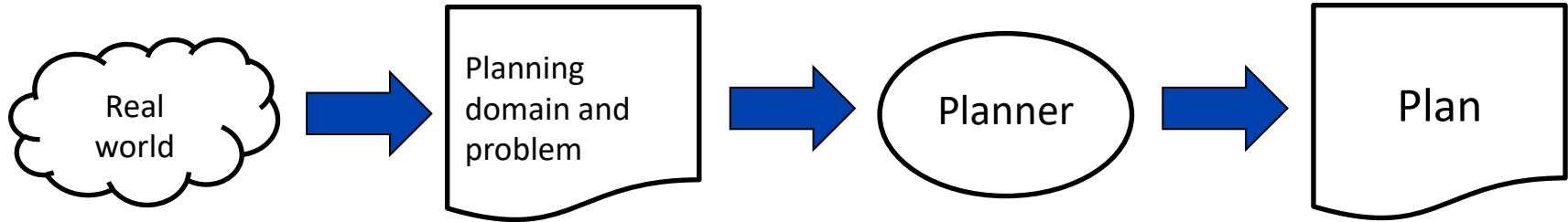
Move to bar location 1  
Pickup empty bottle1  
Put bottle1 in bin  
Move to bar location 2  
Pickup bottle2  
Put bottle2 in bin

# Automated planning

- Automated **planning** techniques build goal-directed plans of action under challenging conditions, given a suitable domain description.
- A **planning problem** consists of:
  - A representation of the properties and objects in the world and/or the agent's knowledge, usually described in a logical language,
  - A set of state transforming actions,
  - A description of the initial world/knowledge state,
  - A set of goal conditions to be achieved.
- A **plan** is a sequence (tree) of actions that when applied to the initial state transforms the state to bring about the goal conditions.

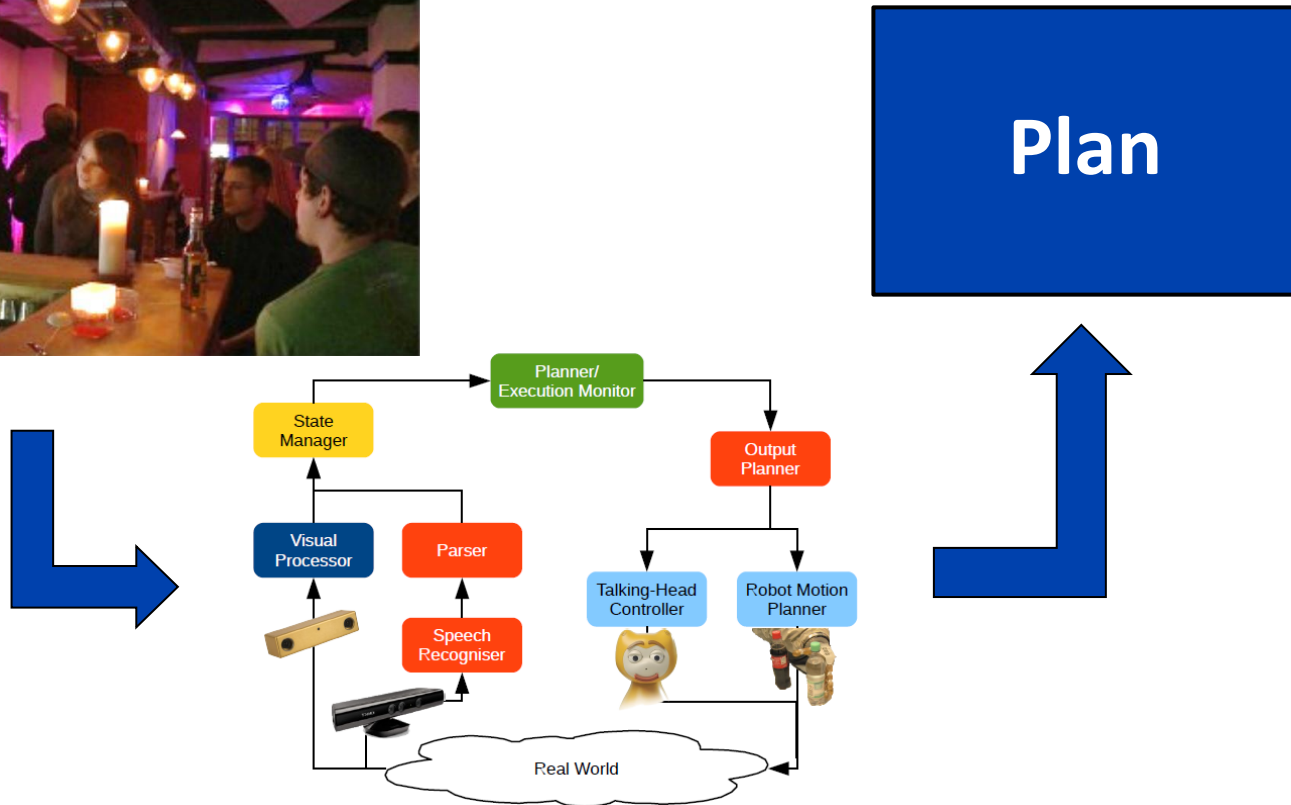


# Representation vs generation



- A key idea in automated planning is that the **representation** of a planning problem is separated from the backend planning engine that **solves** the problem.
- **Domain independent planning**: planning engines support representation languages that can model a set of domains/problems, not just one domain/problem instance.

# Automated planning in the real world



# Classical planning

**action** pickup(?x)

**preconds:**

handEmpty

onTable(?x)

**effects:**

!handEmpty

!onTable(?x)

holding(?x)

**action** dropInBox(?x, ?y)

**preconds:**

holding (?x)

empty(?y)

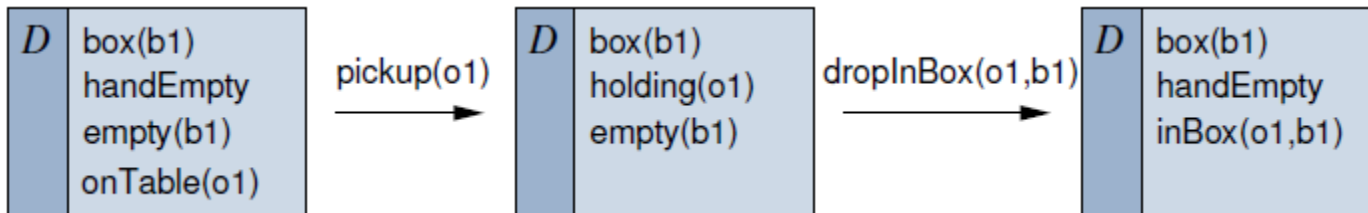
**effects:**

inbox(?x, ?y)

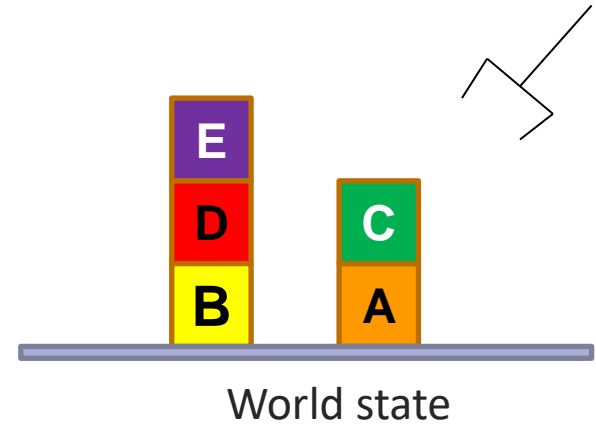
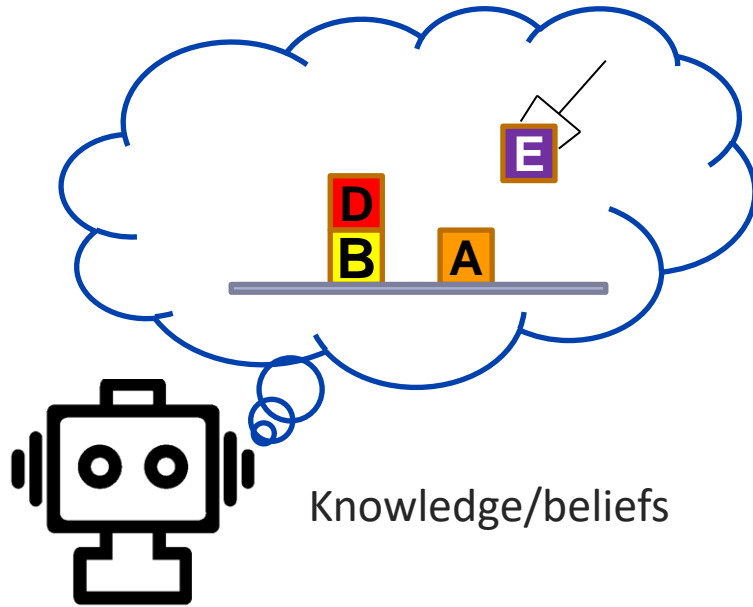
handempty

!holding

**Planning** =  
search through  
state-based  
transition system



# Epistemic planning



- **Idea:** rather than planning in terms of world states, plan in terms of what the planner **knows** or **believes** about the world and other agents.

# World level action vs knowledge level action

**action** pickup(?x)

**preconds:**

handEmpty

onTable(?x)

**effects:**

!handEmpty

!onTable(?x)

holding(?x)

**action** pickup(?x)

**preconds:**

K(handEmpty)

K(onTable(?x))

**effects:**

add(Kf,!handEmpty)

add(Kf,!onTable(?x))

add(Kf,holding(?x))

# PKS: Planning with Knowledge and Sensing

- **PKS** is an epistemic planner that can reason with incomplete information and sensing actions.
- Based on a restricted knowledge representation ( $K_f$ ,  $K_v$ ,  $K_w$ ,  $K_x$ , LCW).
- Actions are modelled as changing the planner's knowledge state, rather than the knowledge state.
- Knowledge state can be formally understood in terms of a modal logic of knowledge.

# Representing knowledge in PKS

**Kf:** knowledge of positive and negative facts (but not closed world!)

$$p(c) \quad \neg q(b,c) \quad f(a)=c \quad g(b,c) \neq d$$

**Kw:** knowledge of binary sensing effects

$$\phi \in \text{Kw}: \text{the planner } \textit{knows whether } \phi$$

**Kv:** knowledge of function values, multi-valued sensing effects

$$f \in \text{Kv} : \text{the planner } \textit{knows the value of } f$$

**Kx:** exclusive-or knowledge

$$(p_1 \mid p_2 \mid \dots \mid p_n) \in \text{Kx}: \text{exactly one of the } p_i \text{ must be true}$$

**LCW:** local closed world information (Etzioni et al. 1994)

$$p(x) : \text{the planner has LCW information of all instantiations of } x$$

# Reasoning in PKS

- A primitive query language is used to ask simple questions about the planner's knowledge state:
  - $K(\phi)$ , is  $\phi$  known to be true?
  - $Kv(f)$ , is the value of  $f$  known?
  - $Kw(\phi)$ , is  $\phi$  known to be true or known to be false?
  - The negation of the above queries.
- Reasoning is restricted by querying the databases, but often involves more than just a single database lookup.



# Modelling actions in PKS

**action** grasp(?o : object)

**preconds:**

K(handEmpty)

K(onTable(?o))

**effects:**

add(Kf, !handEmpty)

add(Kf, !onTable(?o))

add(Kf, inHand(?o))

**action** senseWeight(?o : object)

**preconds:**

K(inHand(?o))

**effects:**

add(Kv, weight(?o))

**action** senseEmpty(?o : object)

**preconds:**

K(onTable(?o))

**effects:**

add(Kw, empty(?o))

# Epistemic planning with PKS

**Kf:** handEmpty, onTable(bottle1), onTable(bottle2), !empty(bottle1)

**Action:** grasp(bottle1)

**Kf:** inHand(bottle1), onTable(bottle2), !handEmpty, !onTable(bottle1), !empty(bottle1)

**Action:** senseWeight(bottle1)

**Kf:** inHand(bottle1), onTable(bottle2), !handEmpty, !onTable(bottle1), !empty(bottle1)

**Kv:** weight(bottle1)

**Action:** senseEmpty(bottle2)

**Kf:** inHand(bottle1), onTable(bottle2), !handEmpty, !onTable(bottle1), !empty(bottle1)

**Kw:** empty(bottle2)

**Kv:** weight(bottle1)

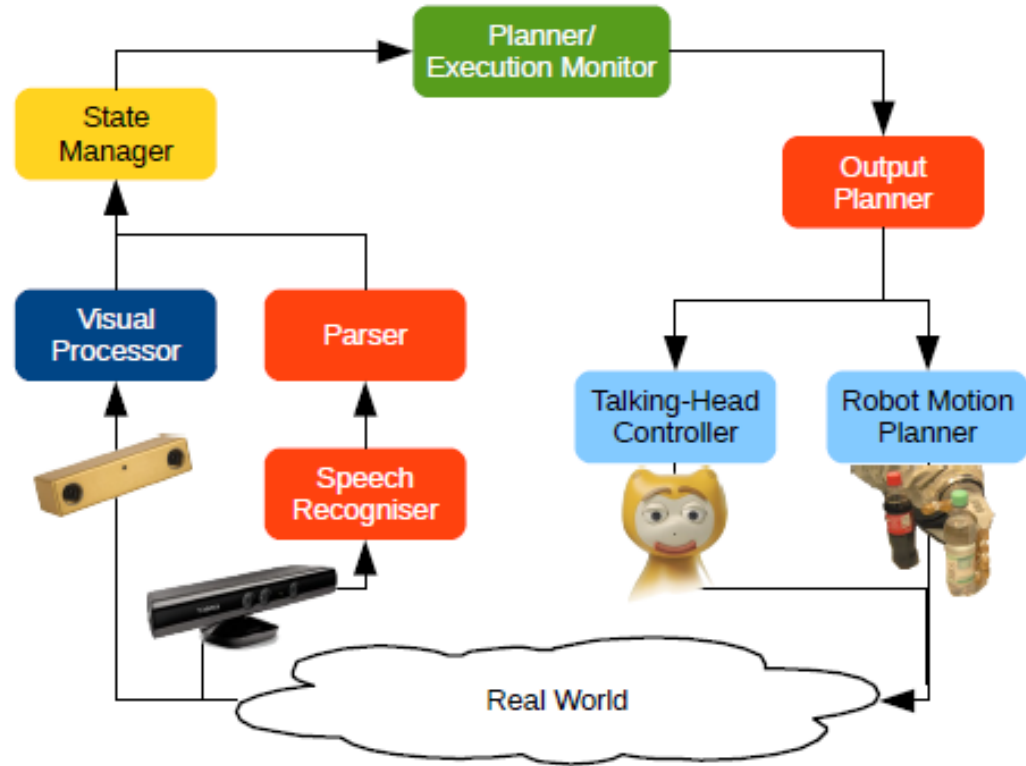
**Epistemic planning** = search through  
knowledge state transition system

# Task-based interaction



Joint Action for Multimodal Embodied Social Systems (JAMES) – <http://james-project.eu/>

# JAMES architecture



# A task-based interaction

*Two people, A and B, each individually approach a robot bartender.*

**Robot** (to A): How can I help you?

Person A: A lemonade, please.

*Person C approaches and attracts the attention of the robot by gesturing.*

**Robot** (to C): Just a moment please.

**Robot:** (Serves A)

**Robot** (to B): What will you have?

Person B: A glass of red wine.

**Robot:** (Serves B)

**Robot** (to C): Thanks for waiting.

How can I help?

Person C: I'd like a pint of IPA.

**Robot:** (Serves C)

**Sensing action**

**Social action**

**Physical action**

**Sensing action**

**Physical action**

**Social action**

**Sensing action**

**Physical action**

# Planning domain actions

<b>greet(?a)</b>	greet agent ?a
<b>ask-drink(?a)</b>	ask agent ?a for a drink order
<b>ask-drink-next(?a)</b>	ask the next agent ?a for a drink order
<b>serve(?a,?d)</b>	serve drink ?d to agent ?a
<b>bye(?a)</b>	end an interaction with agent ?a
<b>wait(?a)</b>	tell agent ?a to wait
<b>ack-order(?a)</b>	acknowledge the order of agent ?a
<b>ack-wait(?a)</b>	thank agent ?a for waiting
<b>ack-thanks(?a)</b>	acknowledge agent ?a's thanks
<b>inform-drinklist(?a,?t)</b>	inform agent ?a of the available drinks of type ?t

# Planning domain properties

**seeksAttn(?a)**

agent ?a seeks attention

**visible(?a)**

agent ?a is visible

**inGroup(?a) = ?g**

agent ?a is in group ?g

**inTrans = ?a**

the robot is interacting with ?a

**request(?a) = ?d**

agent ?a has requested drink

...

The JAMES domain is described symbolically for the planner, inspired by data collected from human studies in real bars (Huth 2011)

# Epistemic planning actions

```
action greet(?a : agent)
  preconds:
    K(inTrans = nil) &
    K(!ordered(?a))
  effects:
    add(Kf, inTrans = ?a)
```

```
action ask-drink(?a : agent)
  preconds:
    K(inTrans = ?a) &
    K(!ordered(?a))
  effects:
    add(Kf, ordered(?a)),
    add(Kv, request(?a))
```

```
action serve-drink(?a : agent, ?d)
  preconds:
    K(inTrans = ?a) &
    K(ordered(?a)) &
    Kv(request(?a)) &
    K(request(?a) = ?d)
  effects:
    add(Kf, served(?a))
```

```
action bye(?a : agent)
  preconds:
    K(inTrans = ?a) &
    K(served(?a))
  effects:
    add(Kf, inTrans = nil)
```



# Plan for 1 customer

`greet(a1)`

Greet agent a1

`ask-drink(a1)`

Ask a1 for drink order

`ack-order(a1)`

Acknowledge a1's order

`serve(a1,request(a1))`

Give the drink to a1

`bye(a1).`

End the transaction

- Simplest possible plan in the single customer case.
- Plans built in response to customers seeking attention.
- Represent best-case scenarios based on current beliefs.

# Plan for 2 individual customers

wait(a2)

Tell a2 to wait

greet(a1)

Greet a1

ask-drink(a1)

Ask a1 for drink order

ack-order(a1)

Acknowledge a1's order

serve(a1,request(a1))

Give the drink to a1

bye(a1)

End a1's transaction

ack-wait(a2)

Thank a2 for waiting

ask-drink(a2)

Ask a2 for drink order

ack-order(a2)

Acknowledge a2's order

serve(a2,request(a2))

Give the drink to a2

bye(a2).

End a2's transaction

# Plan for 2 customers in one group

`greet(a1)`

Greet a1

`ask-drink(a1)`

Ask a1 for drink order

`ack-order(a1)`

Acknowledge a1's order

`ask-drink-next(a2)`

Ask a2 for drink order

`ack-order(a2)`

Acknowledge a2's order

`serve(a1,request(a1))`

Give the drink to a1

`serve(a2,request(a2))`

Give the drink to a2

`bye(a2).`

End a1's transaction

# Single customer contingent plan

greet(a1)	Greet agent a1
ask-drink(a1)	Ask a1 for drink order
branch(request(a1))	<i>Form branching plan</i>
K(request(a1)=juice):	<i>If order is juice</i>
...	
serve(a1,juice)	Serve juice to a1
K(request(a1)=water):	<i>If order is water</i>
...	
serve(a1,water)	Serve water to a1
K(request(a1)=beer):	<i>If order is beer</i>
...	
serve(a1,beer)	Serve beer to a1
bye(a1).	End the transaction

# Plan for 3 customers



Three customers:

A1 and A2 in group G1

A3 is alone (singleton group G2)

Bartender serves members of G1 in sequence, then deals with G2.

Other social behaviour:

- First-come/first-served ordering
- All orders are acknowledged immediately
- If a new customer arrives while the bartender is occupied, it nods at them and serves them later

Social behaviour is based on the observation of bartenders in real bars (Huth et al., 2012); see Foster et al. (2013) for details on the planning domain.

```
wait(A3, G1)
greet(A1, G1)
ask-drink(A1, G1)
ack-order(A1, G1)
ask-drink(A2, G1)
ack-order(A2, G1)
serve(A1, request(A1), G1)
serve(A2, request(A2), G2)
bye(A2, G1)
ack-wait(A3, G2)
ask-drink(A3, G2)
ack-order(A3, G2)
serve(A3, request(A3), G3)
bye(A3, G2)
```

```
Tell G2 to wait (with a nod)
Greet group G1
Ask A1 for drink order
Acknowledge A1's order
Ask A2 for drink order
Acknowledge A2's order
Give the drink to A1
Give the drink to A2
End G1's transaction
Acknowledge G2's wait
Ask A3 for drink order
Acknowledge A3's order
Give the drink to A3
End G2's transaction
```

# Plan execution: 1 customer



<https://drive.google.com/open?id=11UYktwEd0wHEYImopkUmwSmceMOL5IrA>

# Plan execution: 2 customers, 1 order



[https://drive.google.com/open?id=1aUK1c07mJAfOSqSDJ1YXVL\\_1wr2m5qhJ](https://drive.google.com/open?id=1aUK1c07mJAfOSqSDJ1YXVL_1wr2m5qhJ)

# Plan execution: 2 customers, 2 orders



[https://drive.google.com/open?id=1KMRQOIUgJF\\_0RI1r9NzsFaz\\_Kn3A1Uk](https://drive.google.com/open?id=1KMRQOIUgJF_0RI1r9NzsFaz_Kn3A1Uk)



# Combined task and motion planning

**action** pickup(?r : robot, ?o : obj, ?l : loc)

**preconds:**

K(objectLocation(?o) = ?l)

K(handEmpty(?r))

K(extern(isReachable(?l,?r)))

**effects:**

del(Kf, getObjectLocation(?o) = ?l)

del(Kf, handEmpty(?r))

add(Kf,inHand(?o,?r))

senselfEmpty(b1)

senselfEmpty(b2)

branch(isEmptyBottle(b1))

K+: branch(isEmptyBottle(b2))

K+: pickup(left,b1,l1)

putdown(left,b1,l5)

pickup(right,b2,l2)

putdown(right,b2,bin)

pickup(right,b1,l5)

putdown(right,b1,bin)

K-: ...

K-: branch(isEmptyBottle(b2))

K+: ...

K-: ...

# Plan execution: bottle removal



<https://youtu.be/yMmZkhHr8ss>

# Different embodiment



<https://drive.google.com/open?id=1JUIMlfl3PHI8i4jqMWcSDz1Grgk4wHI>

# Execution monitoring and replanning

Low-confidence speech recognition / timeouts

ask-drink(a1)

Ask a1 for drink order

???

a1 was not understood

**[Replan]**

Replan

not-understand(a1)

Alert a1 not understood

ask-drink(a1)

Ask a1 again for drink order

...

Overanswering

greet(a1)

Greet a1

???

a1 says “I’d like a beer”

**[Replan]**

[Replan]

serve(a1,request(a1))

Serve a1 their drink

# Experiments and results

- System tested with 2 customers at a time in a drink ordering scenario (31 participants 3 interactions each): 95% success rate on delivering correct drinks. Details in (Foster et al. 2012).
- Planning time is typically quite short, which doesn't negatively impact the system's reaction time (e.g., plans for 3 customers require 17 steps and <0.1s generation time).
  - Anything less than 2s is usually okay.
  - Robot motions are relatively slow which offers future opportunities for parallelising planning with other activities.
  - Frequent replanning in this domain.
- We also performed a second set of experiments to compare the social bartender against a non-social version (Giuliani et al. 2013).

# Conclusions

- General-purpose epistemic planning has been successfully applied to problems in task-based action and human-robot interaction.
- Current applications:
  - Explainable planning
  - Connecting task and motion planning
  - Action learning
  - Multiagent mission planning

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- Additional information about the JAMES project can be found at:

<http://james-project.eu/>